

# GCS ALPHA SPIRIT

## Foreword

Alpha Spirit is a French company registered in compliance to corporate law under the name EIRL Audrey JOULIA, commercial name of Alpha Spirit. The company is duly organized under French law, with an allocated heritage of 10 000 Euros. The office is registered at 5 rue Bochart de Saron, 75 009 Paris, France, under the recorded number 752 616 284 000 10, intra com registered number FR 40 752 616 284.

The detailed General Conditions of Sale that govern the contractual conditions between the users of [www.alpha-spirit.fr](http://www.alpha-spirit.fr) and the company Alpha Spirit are described hereinafter and prevail over any other condition.

## 1. Order acceptance

Upon placing an order you agree with the terms and conditions of Alpha Spirit described hereinafter.

In case of legal dispute, you agree to submit to the exclusive jurisdiction of the courts of Paris, France.

## 2. Right of withdrawal

### 1. Conditions for the right of withdrawal

According to article L 121-16 al. 1 of the consumer code, you can return or exchange any product ordered and that does not entirely satisfy you within 7 working days from the date of reception of goods, subject to the compliance with all other conditions above related in particular to packaging requirements and conditions of use.

### 2. Conditions for the execution of the right of withdrawal

In case of execution of the right of withdrawal, please follow the procedure described hereinafter:

1. Use and fill in the return form by [clicking on the link](#). Please, fill in the reason for returning and insert this return form into the package.
2. Send the product including the return form in appropriate and secure wrapping.
3. Please send it to the following address:

Alpha Spirit  
Retour/ Echange  
5 rue bochart de saron  
75009 PARIS

Please note that the item must be unworn, unwashed, not modified nor damaged and repacked in its original packaging

The identification tag must still be attached to the product.

The products must be shipped back to us within 7 days after delivery.

You will be reimbursed within 30 days.

The refund will include the refund on all the sums received, including the shipment fees but excluding the back fees shipment.

Please note that packages with insufficient postage will not be accepted.

In case of non-respect of the above conditions, the product will neither be reimbursed nor exchanged but returned to you.

Alpha Spirit shall not be liable in the case of damages, loss or theft of the package returned by the customer. We advise the Client to take the appropriate Loss/ Theft insurance when you return the package.

### **3. Pricing and secured payment**

All prices indicated in Alpha Spirit web store include the legal Value Added Tax (Current VAT rate 19,6%), excluding the shipment costs.

You can choose between the following payment methods:

- Credit card (VISA, Master)
- Paypal

In all the cases, your payment is secured.

Our website does not receive any confidential information.

Your banking details are systematically and automatically transferred and encrypted.

### **4. Transportation and shipment**

#### **4.1. Clause of property**

All articles remain the property of Alpha Spirit until complete payment has been received.

#### **4.2. Order processing**

Upon reception of your payment, your order will be processed within 2 working days maximum.

You would be able to track your package thanks to the Colissimo track number.

## GET **FREE** SHIPPING ON ORDERS OF

- ▶ **€80** FOR FRANCE, MONACO AND CORSICA DELIVERY
- ▶ **€100** FOR THE DOM-TOM, EUROPE AND SWITZERLAND
- ▶ **€120** FOR THE REST OF THE WORLD

GEOGRAPHICAL REGION	SHIPPING RATES	DELIVERY ESTIMATES
France	<b>€5,90</b>	2-3 business days
Austria Belgium Denmark Eire Germany Italy Luxembourg Netherlands Portugal Spain United Kingdom	<b>€7,90</b>	4-5 business days
Finland French Guiana Greece Guadeloupe Hungary Iceland Martinique Mayotte Norway Poland Reunion Island St. Barts St. Martin/St. Maarten St Pierre & Miquelon Slovenia Sweden Switzerland	<b>€10,90</b>	7-8 business days
Canada Egypt Middle East Russia South Africa Turkey U.S.A.	<b>€16,90</b>	7-8 businessdays
Asia North & South America exd. Canada and U.S.A. Pacific	<b>€18,90</b>	10-11 businessdays

### 4.3. Shipping/ delivery deadline

- In France :
  - o A shipping fee of 4.90 € will be charged
- In Europe:
  - o A shipping fee of 7 € will be charged

- In the rest of the world
  - o A shipping fee of 15 € will be charged

For information, the average delivery time is generally:

- In Europe: between 4 to 6 days (\*)
- In the rest of the world: between 7 to 15 days (\*)

Shipping in countries not belonging to the UE may be subject to custom fees and import duties by the country to which you have your order shipped. These expenses are always under the responsibility of the buyer. Please be aware that the cross-border shipments are subject to inspection by the custom authorities.

#### **4.4. Transport damages**

If goods with obvious damages to packaging or its contents are delivered, the customer must immediately inform the employee of the carrier, refuse the acceptance and contact Alpha Spirit by email at

contact@alpha-spirit.fr,

in order for Alpha Spirit to exercise its rights towards the carrier. In case you fail to do so, this will not impact your legal claims.

### **5. Color**

Please keep in mind that the color of pictures might slightly deviate from the delivered product due to the parameters of your computer.

### **6. Copyright**

All the content of the site [www.alpha-spirit.fr](http://www.alpha-spirit.fr) is the entire and exclusive property of Alpha Spirit. All usage, copy or any reproduction of the content of our site is strictly prohibited.

The disregard of this rule will lead to prosecution.

Alpha Spirit is a trademark.

It is thus strictly forbidden to use or reproduce the name or the image of Alpha Spirit without a handwritten agreement given by Alpha Spirit.

Despite strong vigilance and meticulous controls, Alpha Spirit cannot be responsible for the content of any external links to which you may have access through the site [www.alpha-spirit.fr](http://www.alpha-spirit.fr).

### **7. Legal notes**

Alpha Spirit  
5 rue Bochart de Saron  
75 009 Paris

Commercial name	Alpha Spirit
Legal entity :	EIRL Audrey JOULIA
Registered court	Paris
Register number	752 616 284 000 10
District court of	Paris
VAT number	FR40 752 616 284
Represented by	Mme Audrey JOULIA
Email	<a href="mailto:contact@alpha-spirit.fr">contact@alpha-spirit.fr</a>
Internet	<a href="http://www.alpha-spirit.fr">www.alpha-spirit.fr</a>
Managing director	Audrey JOULIA

Operator of the online shop / Imprint

Hosted by	OVH
Site developed by	Netcommeweb SARL
Internet	<a href="http://www.netcommweb.com">www.netcommweb.com</a>
Managing Director	Romain ROZIER

## **8. Privacy policy**

All personal information will be handled safely.

We will hold and use the information needed in order to complete transactions and will be passed on to affiliated companies for order processing activities.

When processing information, your legal interests will be taken into account according to legal regulations and law and will never be sent to third parties.

We collect addresses- and order-information for marketing purposes.

In case you want us to stop, or do not want us to use, collect or hand over your information for marketing purposes any longer, you can revoke your approval or inform Alpha Spirit. Upon reception we will no longer use the information for marketing purposes and we will refrain from sending you related information.

## **9. Miscellaneous**

The enforceable law for all the contracts and orders between you and Alpha Spirit is the French law

In case of legal dispute, you agree to submit to the exclusive jurisdiction of the courts of Paris, France.