



# RETURN FORM

Ms, M.,

Thank you very much for your order on our website [www.alpha-spirit.fr](http://www.alpha-spirit.fr). Unfortunately our product hasn't provided you entire satisfaction.

Please note that we pay dedicated attention to our products and we are always sad when we receive some returns.

According to article L 121-16 al. 1 of the consumer code, you can return or exchange any product ordered, which does not entirely satisfy you within 7 working days from the date of the reception of products.

Please note that the returned product has to be unworn, unwashed, not modified nor damaged and repacked in its original packaging

The identification tag must still be attached to the product.

The products must be shipped back to us within 7 days after delivery.

Please note that the packages with insufficient postage will not be accepted.

In case of non- respect of the above conditions, the product will neither be reimbursed nor exchanged but returned to you.

The refund will include the refund on all the sums received, including the shipment fees but excluding the back fees shipment.

You will be reimbursed by Alpha Spirit within 30 days.

Alpha Spirit shall not be liable in the case of damages, loss or theft of the package returned by the customer. Therefore we recommend you to include the appropriate Loss/ Theft insurance for your return.

**To quickly receive your exchange / reimbursement, please respect the following procedure.**

## STEP 1: Fill in the information needed.

Your Name and Surname : \_\_\_\_\_

Invoice's reference : \_\_\_\_\_

Reference of the Product	Size	Colour	Reason for return See the code below (1)	Exchange/ Reimbursement	Comments/ New reference in case of exchange
				E / R	
				E / R	
				E / R	
				E / R	

### (1) Code for the return's reason

<b>1</b> Too big	<b>5</b> The quality doesn't fit
<b>2</b> Too small	<b>6</b> Defective product
<b>3</b> The sizing doesn't fit	<b>7</b> Others
<b>4</b> The colour doesn't fit	

**STEP 2:** Please send the product back in its original packaging, including the secure wrapping and please don't forget to insert in your package this filled-in return form:

ALPHA SPIRIT



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**Alpha Spirit**  
**Return/ Exchange**  
**5 rue Bochart de Saron**  
**75009 Paris**